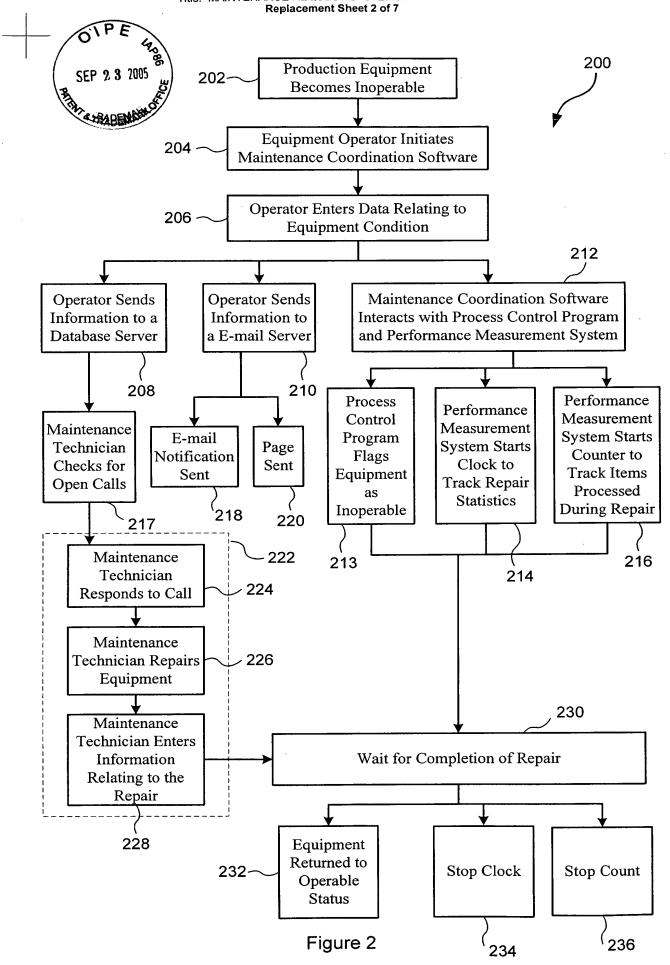


Figure 1

Application No.: 10/081,167
Applicant: Mark Tonack
Title: MAINTENANCE REQUEST SYSTEMS AND METHODS



Application No.: 10/081,167
Applicant: Mark Tonack
Title: MAINTENANCE REQUEST SYSTEMS AND METHODS
Replacement Sheet 3 of 7

SEP 2 3 2005

Maintenance Coordination System

312 Place Call Discard Call 314

Machine Operable? No 304

306 308

Operator Notes

Application No.: 10/081,167
Applicant: Mark Tonack
Replacement Sheet 3 of 7

Maintenance Coordination System

310

Figure 3

Figure 4

Terminal

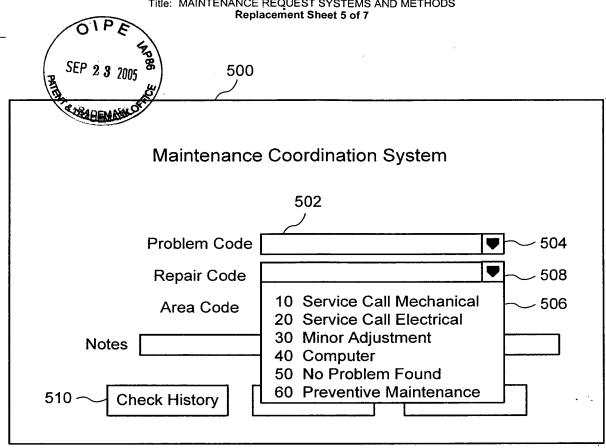


Figure 5

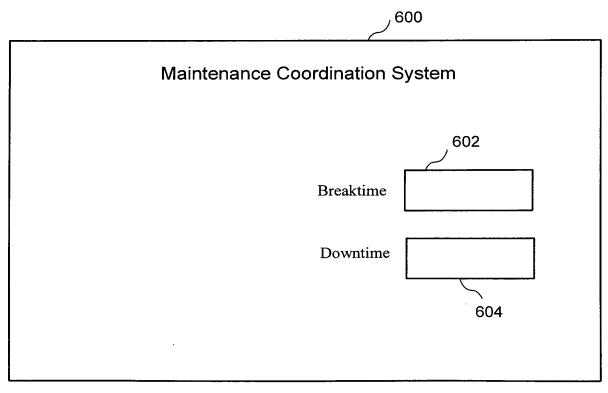


Figure 6

Figure 7

Initiate Other Program or

Logoff

~ 716

Figure 8

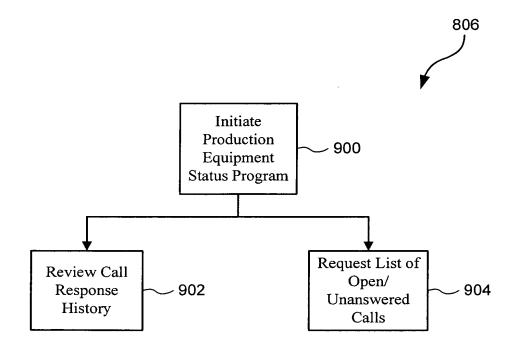


Figure 9